



QPFMA 2024 Secretariat Office 2024 年度優質物業設施管理大獎秘書處

Unit 3G, Wah Hing Industrial Mansions, 36 Tai Yau Street, San Po Kong, Kowloon

九龍新蒲崗大有街 36 號華興工業大廈 3 樓 G 室

Tel: +852 3500 7216 Email: [enquiry@qpfma.com](mailto:enquiry@qpfma.com) www.qpfma.com

**Press Release**

**For Immediate Release**

**14 March 2024**

**Quality Property and Facility Management Award 2024 Now Open for Nomination:  
Introducing New Award Category “Community Housing” and New Award Type “Theme Award”  
Promoting Industry Collaboration for Establishing a Wellness Harmony Community**

Jointly organised by The Hong Kong Institute of Surveyors - Property and Facility Management Division (HKIS-PFMD) and The Hong Kong Association of Property Management Companies Limited (HKAPMC), the biennial award, Quality Property and Facility Management Award 2024 (QPFMA 2024) held the Official Launch Day cum Seminar today, on 14 March, with participation of over 70 industry professionals and jury members. QPFMA 2024 are now open for nominations until 3 May 2024. Applicants could enjoy the early bird discount if nominations are submitted by 16 April 2024.

QPFMA 2024 introduces a new award category "Theme Award," focusing on the judging criteria of "Wellness Harmony Community Establishment." With this year Award Theme "**Professional PFM Services Establishing a Wellness Harmony Community**," which aims to emphasise the significance of well-being in alignment with societal expectations and to meet the increasing pursuit of happiness among citizens. QPFMA 2024 highlights the connection between Professional Property and Facility Management (PFM) and wellness, the award seeks to acknowledge and promote organisations and practitioners who demonstrate excellence and exceptional achievements in enhancing occupant experience and well-being, while fostering harmony within society. The goal of QPFMA 2024 is to contribute value to the community and make Hong Kong an even better place to live—a truly ideal community. To celebrate the achievements of well-planned and managed Social Housing Projects and recognise the market expansion of Light Public Housing and Transitional Housing, which have recently been completed under the guidance of the Hong Kong Housing Authority, Social Enterprises, Non-Profit Organizations, and Non-Governmental Organizations, QPFMA 2024 has expanded its Award Categories. A new category called "Community Housing" has been introduced within the residential category. This expansion enables the separate assessment and evaluation of "Public Rental Housing" and "Subsidised Sales Housing" projects, facilitating comparison based on similar space attributes and resource scales. Various indicators related to Health Culture, Safety Quality, Inclusion in the community, the sense of belonging for occupants, and occupants' experiences will be utilised to evaluate these housing projects.



In addition, the “Shopping Centre Category” has now been divided into two streams: Small & Medium Scale and Large Scale, within the Non-Residential Award Category. **Sr Dr Kenny CHAN Kwok-hung, Chairman of The Hong Kong Institute of Surveyors - Property and Facility Management Division (HKIS-PFMD) and Convenor of the QPFMA 2024 Organising Committee**, highlighted the importance of professionalism in Property and Facility Management (PFM) services during his welcome remarks: “Professionalism in Property and Facility Management (PFM) services is fundamentally vital for alleviating the quality of life for Hong Kong citizens. PFM professionals play a crucial role in enhancing the quality of various properties and adding value to assets. QPFMA 2024 acts as a platform to recognise the excellence demonstrated by industry professionals and inspires them to learn from one another, collectively raising the standards of the industry.”

**QPFMA 2024 Head Juror, Sr Hon. Tony TSE Wai-chuen, BBS, JP** stated in his keynote speech: “The theme of this competition embodies our pursuit of a harmonious community and emphasizes the crucial role of property and facility management in creating a happy community.”

**Sr Dr Edmond CHENG Kam-wah, President of the Hong Kong Association of Property Management Companies Limited**, stated in his closing remarks: "This year, the QPFMA 2024 Launch Day cum Seminar received overwhelming support from over 40 Government departments, property management companies, institutional and academic organisations. This widespread support underscores the industry's unified commitment towards the shared objective of establishing a wellness harmony community for the residents' well-being. The award aims to elevate the standards of Property and Facility Management (PFM) services, advocate for PFM professionalism, and transparently showcase the dedication and diligence of industry professionals to the public."

**Award Categories:**

Award Category (1) Residential	Award Category (2) Non-Residential	Award Category (3) Refurbishment / Renovation
I. Large-Scale Residential	I. Shopping Centre II. (Small & Medium-Scale)	I. Large-Scale Residential
II. Medium-Scale Residential	III. Shopping Centre (Large-Scale)	II. Medium-Scale Residential
III. Small-Scale Residential	IV. Office Building (Small & Medium-Scale)	III. Small-Scale Residential
IV. Public Rental Housing	V. Office Building (Large-Scale)	IV. Commercial
V. Subsidised Sales Housing	VI. Industrial & Car Park Building	
VI. Community Housing	VII. Institutional	



**QPFMA 2024 Secretariat Office 2024 年度優質物業設施管理大獎秘書處**

Unit 3G, Wah Hing Industrial Mansions, 36 Tai Yau Street, San Po Kong, Kowloon

九龍新蒲崗大有街 36 號華興工業大廈 3 樓 G 室

Tel: +852 3500 7216 Email: [enquiry@qpfma.com](mailto:enquiry@qpfma.com) www.qpfma.com

<b>Award Type*</b>	<b>Description</b>
Grand Award	This represents the highest level of recognition for buildings or facilities within their respective categories.
Excellence Award	There will be recognition of excellence for each nomination category.
Certificate of Merit	There will be recognition of merit(s) for each nomination that has passed the First Screening, Site Visits and that has been presented at the Finalist Presentation to Jury Panel cum Conference.
Theme Award	The award will be granted to one project among all the finalist projects which achieved the best result in Establishing a Wellness Harmony Community, as per the assessment criteria of QPFMA 2024 theme.

\*The QPFMA 2024 Organising Committee reserves the final right not to bestow an award if the Jury Panel deems no nomination is worth receiving a particular award. The decision of the Jury Panel shall be final

**Jury Panel** *(The sequence of jury members is arranged in alphabetical order according to their English surnames)*

To ensure impartiality and inclusivity, QPFMA 2024 is honoured to invite a diverse panel of industry leaders from various backgrounds to serve as jury members, including:

<b>Head Juror</b>
<b>Sr Hon. Tony TSE Wai-chuen, BBS, JP</b> President of Guangdong Property and Facilities Management Association of the Greater Bay Area cum Legislative Council Member (Architectural, Surveying, Planning and Landscape) Legislative Council, HKSAR
<b>Jurors</b>
<b>Sr Dr. Kenny CHAN Kwok-hung</b> Chairman of The Hong Kong Institute of Surveyors - Property and Facility Management Division cum QPFMA 2024 Organising Committee Convenor
<b>Mr. James CHAN Yum-min</b> Chief Executive Officer and Executive Director of Hong Kong Housing Society
<b>Ms. Patricia CHANG Yuk-kam</b> President of The Hong Kong Institute of Housing
<b>Sr Dr. Edmond CHENG Kam-wah</b> President of The Hong Kong Association of Property Management Companies Limited
<b>Sr Dr. CHEUNG Tin-cheung, SBS</b> Chairman of Hong Kong Green Building Council
<b>Prof. HE Shenjing</b> Head of Department and Professor of The University of Hong Kong - Department of Urban Planning and Design, Faculty of Architecture
<b>Mr. Alex HO Kwing-kwong</b> Director - Industry Development, Construction Industry Council
<b>Sr Prof. Eddie HUI Chi-man, MH, JP</b> Chair Professor and Head, Department of Public and International Affairs, City University of Hong Kong
<b>Dr. KWONG Tsz-man</b> Associate Professor of the School of Professional and Continuing Education, The University of Hong Kong cum Senior Advisor College of Humanities and Law



**QPFMA 2024 Secretariat Office 2024 年度優質物業設施管理大獎秘書處**

Unit 3G, Wah Hing Industrial Mansions, 36 Tai Yau Street, San Po Kong, Kowloon

九龍新蒲崗大有街 36 號華興工業大廈 3 樓 G 室

Tel: +852 3500 7216 Email: [enquiry@qpfma.com](mailto:enquiry@qpfma.com) www.qpfma.com

<b>Sr Francis LAM Ka-fai</b> President of The Hong Kong Institute of Surveyors
<b>Sr Louis LEE Man-ho</b> Vice-Chairman of The Hong Kong Institute of Surveyors - Property and Facility Management Division
<b>Ir Sr Jonathan LEE Man-kwong</b> President of The Hong Kong Institute of Facility Management
<b>Ir Daniel LEUNG Hung-wai</b> Deputy Director (Development & Construction), Housing Department, HKSAR
<b>Mr. Chris NG Hung-fai, JP</b> Assistant Director of Home Affairs, Home Affairs Department, HKSAR
<b>Mr. Sanford POON Yuen-fong</b> Vice President of The Hong Kong Association of Property Management Companies Limited cum QPFMA 2024 Organising Committee Vice-Convenor
<b>Mr. Alan SIN Kwok-leung</b> Deputy Director of Architectural Services, Architectural Services Department, HKSAR
<b>Dr. James WONG Kong-tin, BBS, JP</b> Chairman of Property Management Services Authority
<b>Ir Prof. Michael YAM C.H.</b> Head of Department and Professor of The Hong Kong Polytechnic University - Department of Building and Real Estate
<b>Mr. Boris YIU Tak-tai</b> Asst Director/Electricity and Energy Efficiency Branch, Electrical & Mechanical Services Department, HKSAR
<b>Ms. Clarice YU Po-mei, JP</b> Director of Buildings, Buildings Department, HKSAR

**Award Event Schedule:**

<b>Nomination Period:</b>	14 March 2024 – 3 May 2024 <i>*Successful nominations received by 16 April 2024 will qualify for an early bird discount.</i>
<b>Submission deadline of “nomination documents index”, nomination documents and other supplementary documents</b>	10 May 2024, 12nn
<b>Site Visits:</b>	13 July 2024 – 14 July 2024 (Tentative)
<b>Finalists Presentation to Jury Panel cum Conference:</b>	3 August 2024 – 4 August 2024 (Tentative)
<b>Annual Dinner of The Hong Kong Association of Property Management Companies cum QPFMA 2024 Award Presentation Ceremony:</b>	8 October 2024

For further details of the QPFMA, including submission guidelines, judging criteria and nomination procedure, please visit our website at [www.qpfma.com](http://www.qpfma.com).

Please click [here](#) to download the HD photo:



( Photo 1): Sr Hon. Tony TSE Wai-chuen, BBS, JP, Head Juror of QPFMA 2024 (1<sup>st</sup> from left); Sr Dr Edmond CHENG Kam-wah, President of the Hong Kong Association of Property Management Companies Limited (2<sup>nd</sup> from left); Sr Dr Kenny CHAN Kwok-hung, Chairman of The Hong Kong Institute of Surveyors Property and Facility Management Division cum QPFMA 2024 Organising Committee Convenor (2<sup>nd</sup> from right); Mr Sanford POON Yuen-fong, Vice President of The Hong Kong Association of Property Management Companies Limited cum QPFMA 2024 Organising Committee Vice-Convenor (1<sup>st</sup> from right), during the award introduction session.



(Photo 2): Members of the jury panel (1<sup>st</sup> row), QPFMA 2024 organising committee and QPFMA 2022 Grand Award Winners (2<sup>nd</sup> row) witness the official launch of the Award.

(1<sup>st</sup> row from left to right): **Sr Louis LEE Man-ho**, Vice-Chairman of The Hong Kong Institute of Surveyors - Property and Facility Management Division; **Mr. James CHAN Yum-min**, Chief Executive Officer and Executive Director of Hong Kong Housing Society; **Sr Francis LAM Ka-fai**, President of The Hong Kong Institute of Surveyors; **Mr. SIN Kwok-leung, Alan**, Deputy Director of Architectural Services, Architectural Services Department, HKSAR; **Ms. YU Po-mei, Clarice, JP**, Director of Buildings, Buildings Department, HKSAR; **Sr Hon. TSE Wai-chuen, Tony, BBS, JP**, President of Guangdong Property and Facilities Management Association of the Greater Bay Area cum Legislative Council Member (Architectural, Surveying, Planning and Landscape) Legislative Council, HKSAR; **Sr Dr CHENG Kam-wah, Edmond**, President, the Hong Kong Association of Property Management Companies Limited; **Sr Dr CHAN Kwok-hung, Kenny**, Chairman of The Hong Kong Institute of Surveyors Property and Facility Management Division Council; **Mr. Sanford POON Yuen-fong**, Vice President of The Hong Kong Association of Property Management Companies Limited cum QPFMA 2024 Organising Committee Vice-Convenor; **Mr. LEUNG Hung-wai, Daniel**, Deputy Director (Development & Construction), Housing Department, HKSAR; **Ir Prof. Michael YAM C.H.**, Head of Department and Professor of The Hong Kong Polytechnic University - Department of Building and Real Estate; **Sr Dr CHEUNG Tin-cheung, SBS**, Chairman of Hong Kong Green Building Council; **Ir Sr Jonathan LEE Man-kwong**, President of The Hong Kong Institute of Facility Management



(Photo 3): During the case-study seminar session, QPFMA 2022 Grand Award Winners shared their valuable insights on their previous winning projects, including: Ir Derek CHAN, Technical Manager of Hongkong Land (Property Management) Ltd (1st from left); Mr Keith KWONG, Senior Director of Jones Lang LaSalle Management Services Ltd and his team (3rd from left); Ms Pat WONG, Senior Manager of Kerry Property Management Services Ltd (2nd from right); Ms Pating YU, Manager of Supreme Management Services Ltd (1st from right)

### **About Quality and Property and Facility Management Award (QPFMA)**

Jointly organised by The Hong Kong Institute of Surveyors Property and Facility Management Division (HKIS-PFMD) and The Hong Kong Association of Property Management Companies Limited (HKAPMC), QPFMA is a biennial award designed to recognise outstanding projects and practitioners in property and facility management and advance the industry standard of professionalism.

Previously, QPFMA 2022 has received an overwhelming response and support from the industry, with over 150 outstanding nominations received and 40 winners awarded. With the theme "Professional PFM Services Establishing a Wellness Harmony Community", QPFMA 2024 aims to recognise and promote organisations and practitioners demonstrating excellence and outstanding achievements in enhancing occupant experience and well-being while embracing harmony and sustainability.

### **About The Hong Kong Institute of Surveyors (HKIS)**

Established in 1984, The Hong Kong Institute of Surveyors (HKIS) is the only surveying professional body incorporated by ordinance in Hong Kong. As of 5 February 2024, the number of members reached 11075, of which 7818 were corporate members, 55 were associate members and 3202 were probationers and students. HKIS work includes setting standards for professional services and performance, establishing codes of ethics, determining requirements for admission as professional surveyors, and encouraging members to upgrade skills through continuing professional development.

The Institute has an important consultative role in government policy making and on issues affecting the profession. We have advised the government on issues such as building safety and unauthorized building works, problems of property management, town planning and development strategies, construction quality, construction costs and housing problems. We have also issued guidance notes on floor area measurement, real estates valuation and land boundary survey, etc.

We have an established presence in the international arenas, have overseas connections, and have entered into reciprocal agreements with professional surveying and valuation institutes in Australia, Canada, Japan, New Zealand, Singapore, the United Kingdom, and Mainland China recognizing the counterpart's member's qualifications. In addition, HKIS is a member of various leading international surveying organisations.



## QPFMA 2024 Secretariat Office 2024 年度優質物業設施管理大獎秘書處

Unit 3G, Wah Hing Industrial Mansions, 36 Tai Yau Street, San Po Kong, Kowloon

九龍新蒲崗大有街 36 號華興工業大廈 3 樓 G 室

Tel: +852 3500 7216 Email: [enquiry@qpfma.com](mailto:enquiry@qpfma.com) www.qpfma.com

### **About The Hong Kong Association of Property Management Companies (HKAPMC)**

The Hong Kong Association of Property Management Companies, Limited (the Association) was founded in January 1990 with the aim of maintaining the standards of professional property management, and to provide its members with the benefit of a representative negotiating body in discussions with government or other bodies relating to the interests, rights, powers and privileges of the members, or other matters of common interest. The Association promotes continuing education to its members and other interested parties, to cooperate with similar organisations to uplift the service standards, while establishing the Codes of Conduct and management procedures to safeguard the owners and public interests. The Association has 111 members who provide quality service for over 70% of the resident units, various commercial buildings, car parks, and private and government facilities in Hong Kong among those that hire property management companies.

#### **For Media Enquiry, please contact:**

Ms. Jordan Lee

Tel: (+852) 3500 7216 / 6312 4108

Email: [media@minerals.hk](mailto:media@minerals.hk)

Ms. Connie Kwong

Tel: (+852) 3502 2156 / 9353 0478

Email: [media@minerals.hk](mailto:media@minerals.hk)